

Michael Benavides

Fuquay-Varina, NC | 678-815-5770 | michaeljbenavidesg@outlook.com
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EDUCATION

Wake Technical Community College, Raleigh, NC

Anticipated May 2023

Associate of Applied Science: Information Technology Computer Programming and Development

Certificate: Python (received May 2023)

Honor Roll: Spring Semester 2023

SKILLS

Python

AWS

Microsoft PowerPoint

SQL+

Flask

Google Docs and Slides

Linux OS

Maria DB

Command Line Interface

PHP

Microsoft Word

Typing 80wpm

HTML

Microsoft Excel

Data Entry

LANGUAGE SKILLS

Bilingual in English and Spanish

WORK EXPERIENCE

Lowes Home Improvement, Cary, NC

Aug 2020 - Present

Online Fulfillment Associate

- Assist with general IT related issues as requested.
- Notify customers to update the status of online orders.
- Manage online delivery orders.
- Assist customers coming into the store with general questions.
- Operate POS system handling cash and credit card transactions.

Connexion Point, Provo, UT

Aug 2018 – Feb 2019

Customer Service Associate

- Provided support to customers who had challenges navigating the company website.
- Processed credit card transactions and updated confidential information in the system.
- Handled high-volume of inbound phone calls from clients.
- Assisted clients with general questions related to prescriptions and pricing.

SPECIAL PROJECTS

- **Random Movie Selector:**

In this project I used a combination of

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REFERENCES

Lowes Home Improvement

Name: Javier Aguilar

Relationship: Supervisor

Contact Number: (919) 534- 5115

Email Address:

Connexion Point

Name: Fabricio Portugal

Relationship: Supervisor

Contact Number: (571) 208 - 9791

Email Address:

RECOMMEND 2 – 4 REFERENCES